

Group Tours - Terms and Conditions

These are the terms and conditions applicable to your tour booking at The Lost Gardens of Heligan. Please read these terms carefully.

Our tours are suitable for both families and adult groups. Subject to availability, they run from March until the end of October.

Entry to The Lost Gardens of Heligan is required and not included in the tour price.

To avoid disappointment, please contact to check availability prior to advertising your trip.

If you are uncertain at the time of booking of the final numbers in your group, please estimate the number of people. We will be in touch one month before the visit for an update and our team will check again on the day. The final amount due will be adjusted according to our advertised prices at that time.

The tours follow a 60-minute route around the gardens, please ensure that your guests are advised of the accessibility of the tours and that suitable clothing and footwear will be required.

Accessibility at The Lost Gardens of Heligan

You can cancel a tour without charge however we will require a minimum of 4 weeks' notice. If this is not the case a cancellation fee will be charged.

Cancellation fees: £50 per tour Heligan is open all year and, in the event of poor weather, the tour will continue as planned.

If we are unable to operate the tour for any reason, we will communicate this to you as soon as practically possible.