

Heligan Night Garden Terms and Conditions

Booking your ticket

Visitors to the Heligan Night Garden must pre-book tickets to the gardens through <http://www.heligan.com>.

All tickets are valid for a specific fifteen-minute slot on a specific day, are non-refundable and cannot be transferred to another day or person. If you're stuck in traffic and are delayed, please don't worry, we'll still welcome you to the gardens.

Heligan Members and Local Pass Holders must also pre-book Heligan Night Garden tickets, using their pass number to pre book on the website when prompted.

Bad weather / event cancellation

"There's no such thing as bad weather, only unsuitable clothing". We advise that when booking, please look ahead at the local weather forecast as our tickets are non-refundable and non-transferable. The Lost Gardens of Heligan are not responsible or liable for garden closure or event cancellation due to events beyond our control (a 'Force Majeure Event'). We'll notify you as soon as possible of a Force Majeure Event, we'll try to re-open as soon as it's safe for us to do so (and transfer your tickets to a new date). In the unlikely event of a Force Majeure Event and where we're unable to reschedule or reopen in time, you will not be entitled to a refund.

Accessibility, children and dogs

All children must be accompanied by an adult. There will be no charge for children under the age of five years or for the carers of our visitors. Please select complimentary tickets for these visitors upon booking.

We do not recommend you bring dogs with you to Heligan Night Garden, however the route is suitable for assistance dogs.

Heligan Night Garden is suitable for wheelchair users, as well as for pushchairs and prams, but please be aware that part of the route is through a woodland area and so paths may be uneven.